

## **Lockdown / Coronavirus / Covid-19 Advice: update 23rd April 2021**

In the current pandemic, we are legally permitted to provide fingerprint services, but adhere to strict coronavirus procedures for your care and ours. Our main site in **Central London** will be open under 'Key Worker' status

We have substantially reduced cost to just **£55.00 + VAT**. This is currently the lowest cost we know of in the United Kingdom, and substantially less than the charge made by Police services (who are largely not open)

A small charge of £24 – much lower than anyone else, including Police services – is made for additional sets; *other organisations (including the Police) often charge from £25 - £37.50 per additional set without telling you.*

We are the **only** organisation in the UK providing this facility to this extent – and the cheapest

### **What to Do**

We provide service in a safe manner and have judged risk accordingly. All staff use PPE and a cleaning regime is instigated after every visitor or call

There are a few appointments left in the week commencing 26<sup>th</sup> April and 3<sup>rd</sup> May 2021, both already filling up with pre-booked appointments. We will endeavour to fit you in as best we can; additional times are being allocated with extra staffing to cope with demand

Our Central **London office** is open – convenient for South Africa House and the major embassies - with an additional facility in **Surrey**

### **Visits to clients' offices are available and are becoming heavily booked**

*We will shortly be reinstating home visits as and when the situation allows*

There is a high demand for appointments, and we will make bookings on a first come, first allocated basis. *We will write to you confirming the appointment, which can be shown to application authorities as your having a booked appointment should you wish*

**In the event that the UK Tier or lockdown rules change or we receive alternate advice, booked appointments will be postponed on block to appropriate days in the future**

**PLEASE TELEPHONE 020 7158 0332 or 01483 200999 to reserve a slot.** We are experiencing high demand already and, to our knowledge, we are the **only** remaining organisation providing any form of facility now in the UK

Answers Investigation

NB: Currently, all appointments must be prepaid to confirm the booking (ongoing corporate clients excepted)